

**Entry Customer Forum**  
**25<sup>th</sup> May 12:30-14:00**  
***Microsoft Teams***

Thom Koller	TK	ENA
Katie Harrison	KH	ENA
Stuart Easterbrook (Chair)	SE	Cadent
Declan Owens	DO	Cadent
Claire Gumbley	CG	NG
Ben Hanley	BH	NGN
Emma Buckton	EB	NGN
Joel Martin	JM	SGN
Kathryn Rose	KR	SGN
Bethan Winter	BW	WWU
Dave Harding	DH	WWU
Nick Primmer	NP	ADBA
Lee Firth	LF	Biomethane Assist
Alison Cartwright	AC	CNG Services
Christopher Magness	CM	CNG Services
Philip Kershaw	PK	CNG Services
Julie Cox	JC	Energy UK
Andy Smith	AS	Future Biogas
Alan Sly	AS	Honeywell
Kiara Zennaro	KZ	REA
Russell Brown	RB	Thyson

**Minutes and actions from the last meeting:**

There were no comments on the minutes from the previous meeting.

The actions table was updated:

Number	Date	Action	Owner	Status
1	15 Dec 20	<b>CV blips revised action - Networks will review their existing process for setting CV targets, tolerance levels, reviewing and responding to breaches, in order to work out a consistent process.</b>	GDNs	<i>Carried forward</i>
2	27 Apr 21	<b>DFOs to review potential changes and obtain costs from GEU suppliers and put a proposal together for GDNs.</b>	DFOs	<i>Carried forward</i>
3	27 Apr 21	<b>BH to review high CV issues with DFOs.</b>	BH	<i>Carried forward</i>
4	27 Apr 21	<b>Networks include this issue in CV target standardisation review. The high CV targets are included in the CV review GDNs are undertaking.</b>	GDNs	<i>Closed</i>
5	27 Apr 21	<b>DH to speak to Tim Davies from Barrow Shipping regarding 749R WG.</b>	DH	<i>Carried forward</i>
6	27 Apr 21	<b>JM to further explore availability of online monitoring equipment for siloxanes.</b>	JM	<i>Complete</i>
7	27 Apr 21	<b>GEU suppliers to send revised methodologies to ENA for GDNs to review.</b>	GEU suppliers	<i>Carried forward</i>
8	27 Apr 21	<b>GDNs to share detail on logbook entry SGS issues at May EnCF.</b>	GDNs	<i>Complete</i>

For Action 6, JM has spoken to third party provider developing online siloxane monitoring equipment, JM can provide further details if required.

## **CV Targets and Tolerance Review:**

### **Initial proposal on CV Blips:**

AS shared an initial proposal to allow instantaneous CV excursions. RB noted that some sites get multiple target CVs in one day. AS explained that an average CV changing could cause a site to drop out of a daily average target but agreed this could limit the amount of time an excursion could occur for. BW suggested setting the timer to zero to ensure a secondary check on the daily CV to try and minimise the need for an excursion to begin with.

BW explained there needs to be further consideration for gas day transition and GDNs could look at sharing the following day's CV ahead of time if it was going to be higher than the current day.

PK asked whether the length of duration of allowable excursion is dependent on the extent of the excursion. BW noted this depends whether the target given includes tolerance or allows for tolerance. BW noted that GDNs are working through this but making a consistent process is challenging.

### **CV Targets:**

BW explained the GDNs have been reviewing the different approaches to setting CV targets. BW noted that GDNs have been discussing language consistency, target frequency, method of sharing data. BW noted the GDNs are keen to understand what would be a sites priority when considering a new approach e.g. having an up to date target rather than target stability. BW noted this will be discussed at a future meeting. AC referred to a previous issue raised by Jake Harrison regarding a high target on NGN's network. BW noted that targets were set in a different way to begin with so it is challenging to compare. BH explained NGN's target is either the lowest CV in network, plus or minus 0.4 or FWACV, plus or minus 0.4 - depending on which is lowest.

In terms of timings, BW explained that further thinking will be presented at the June meeting. BW noted the need to consider the proposal from AS during GDN discussions. **Action: BW and AS to further discuss draft proposal on CV blips.**

## **Standardisation updates:**

### **SGS Dashboard:**

JM explained the dashboard shows categories of Ofgem SGS issues that GDNs receive. JM showed the group a diagram of a resolution process for SGS issues, highlighting that the

resolution process can be lengthy. JM noted that examples of SGSG issues have been provided by SGN and WWU and would be shared after the meeting. AC noted that Cadent have previously presented to operators on SGS issues, this did reduce the number of SGS issues. SE noted this could work as a six monthly refresher. **Action: GDNs to further consider how to update operator knowledge on SGS issues.**

### **Grid Entry Competence Accreditation**

DO explained that the initial feedback had been positive and some organisations had volunteered to be involved in developing the scheme. DO noted that Tina Hawke will set up a working group to support with developing the accreditation. KZ noted that she is supportive of the proposal, especially as HSE will be visiting AD plants in Autumn 2021 to further understand safety risks.

### **Site Acceptance Testing Methodologies:**

DO noted that since the last meeting Elster has submitted their revised Sat Methodologies. Thyson's is being worked alongside a gas to grid date in June and Cadent had a meeting with third party supplier on 25<sup>th</sup> May to discuss their revised SAT Methodologies. DO noted it is now an agreed GDN position not to connect sites unless these procedures are in place.

### **GQ8:**

DO explained the GDNs had a deep dive workshop in May and a further session is booked for June to focus on different approaches taken.

### **Agreed Bottle Change Procedure:**

JM explained GDNs have developed a standardised Bottle Change Procedure, available on the [ENA website](#).

### **ME2:**

BH explained that this will be run as a Joint Office Working Group and will start in July, expecting to share a draft document by end of 2021.

### **AOB:**

## June EnCF

SE noted that frequency of meetings will be revisited in June and asked the group to consider ahead of the June meeting.

*Meeting closed.*

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6	25 May 21	<b>BW and AS to further discuss draft proposal on CV blips.</b>	AS/BW	<i>Created</i>
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